**NATIONAL COMMUNICATIONS AUTHORITY**



**MTN 4G COVERAGE REPORT – GREATER ACCRA REGION**

|  |
| --- |
| Test conducted | March 2022 |

**Contents**

[List of Figures 1](#_Toc39706548)

[List of Tables 1](#_Toc39706549)

[1.0 EXECUTIVE SUMMARY 2](#_Toc39706550)

[1.1 METHODOLOGY 2](#_Toc39706551)

[1.2 FINDINGS AND ANALYSIS 3](#_Toc39706552)

[1.2.1 Test Locations 3](#_Toc39706553)

[1.2.2 Coverage Status 5](#_Toc39706554)

[1.2.3 4G Coverage Plot 6](#_Toc39706555)

[1.2.4 RSRP Sampling Distribution 12](#_Toc39706556)

[1.3 CONCLUSION 12](#_Toc39706557)

## List of Figures

[Figure 1. 4G Coverage Plot – Amasaman 6](#_Toc39706558)

[Figure 2. 4G Coverage Plot – Sowutuom 7](#_Toc39706559)

[Figure 3. 4G Coverage Plot – Dodowa 7](#_Toc39706560)

[Figure 4. 4G Coverage Plot – Kpone 8](#_Toc39706561)

[Figure 5. 4G Coverage Plot – LA 8](#_Toc39706562)

[Figure 6. 4G Coverage Plot – Adenta 10](#_Toc39706563)

[Figure 7. 4G Coverage Plot – Madina 10](#_Toc39706564)

[Figure 8. 4G Coverage Plot **–** Abokobi 11](#_Toc39706565)

[Figure 9. 4G Coverage Plot – Dansoman 11](#_Toc39706566)

[Figure 10. 4G Coverage Plot – Nungua 12](#_Toc39706567)

[Figure 11. 4G Coverage Plot – Kokomlele 12](#_Toc39706568)

[Figure 12. 4G Coverage Plot **–** Prampram 13](#_Toc39706569)

[Figure 13. 4G Coverage Plot **–** Tema 13](#_Toc39706569)

[Figure 14. 4G Coverage Plot **–** Sege 13](#_Toc39706569)

[Figure 15. 4G Coverage Samples Plot 14](#_Toc39706570)

## List of Tables

[Table 1: Signal Strength Range 2](#_Toc39706571)

[Table 2: 4G Coverage Assessment Schedule and Test Locations 3](#_Toc39706572)

[Table 3: Coverage Status and Average Signal strength for each test location 5](#_Toc39706573)

## 1.0 EXECUTIVE SUMMARY

In order to monitor and ensure compliance of coverage obligations of Broadband Wireless Access Service providers, a 4G Coverage verification campaign was carried out from 11th April to 9th March, 2022 in fourteen (14) District Capitals in the GREATER ACCRA Region. The findings of the audit exercise revealed MTN’s 4G coverage presence in thirteen (13) out of fourteen (14) tested district capitals; with major coverage improvement required in all fourteen (14) district capitals.

## 1.1 METHODOLOGY

The methodology used in this exercise relied on field tests performed using NEMO INVEX II for data collection.

Measurement samples were collected in idle 4G-locked drive-test mode along pre-defined route within selected district capitals in the Greater Accra Region.

The coverage map shows the Reference Signal Received Power (RSRP) of the 4G network. In each plot is a legend to indicate definitions of signal strength attained by operators during measurement.

Coverage levels in green falls in the range of -90dBm and above and are considered good. Those between -90 and -105dBm are considered fair and are indicated in yellow. The red samples represent poor coverage in the range of -105 to -120dBm. The black samples represent areas with no coverage.

**Coverage Legend**

|  |  |  |  |
| --- | --- | --- | --- |
| **From (**≥**)** | **To (<)** | **Colour (RGB)** | **Grade** |
| ≥ | -120 |  | Non-Existent |
| -120 | -105 |  | Poor |
| -105 | -90 |  | Fair |
| -90 | ≤ |  | Good |

The main indicators used for this exercise was based on parameters below:

* Signal Strength (dBm)
* Coverage Status

Generally, the signal strength as seen in NEMO WIND CATCHER is shown below:

**Table 1: Signal Strength Range**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Radio Access Technology | Signal Strength Range (dBm) | | | |
| LTE FDD/TDD | -120>RSRP | –120≤ RSRP < -105 | –105≤ RSRP< –90 | –90 ≤RSRP < –20 |
| Rating | Non-existent | Poor | Fair | Good |

The essence of the idle 4G-locked mode of coverage sample collection was to obtain on the average a signal strength measurement which is representative of the coverage situation in each of the district capitals that was driven.

A “**Not Covered**” coverage status is rated on the basis that either a “No LTE signal” was detected by the measurement system or the average RSRP level obtained was less than **-120 dBm** as stipulated under Section 1.5 of Annex A of the 4G Licence.

A “**Not Maintained”** coverage status is rated on the basis that even though a “No LTE signal” was detected or RSRP level obtained was less than -120 dBm, an independent analysis by the Authority confirmed that coverage had existed but was not maintained at the period of the drive.

## 1.2 FINDINGS AND ANALYSIS

## 1.2.1 Test Locations

The 4G monitoring exercise was started in the Greater Accra Region on 11th March, 2022 at 10:22am and ended on 9th March, 2022 at 1:22pm.

The test was conducted on perceived busy hour periods depending on the social and business activities and subscriber behaviour in the Region. Test was carried out every day for four (4) days in each District Capital.

Table 2 below indicates detailed locations and times at which the tests were conducted.

**Table 2: 4G Coverage Assessment Schedule and Test Locations**

| CLUSTER | DATE | TIME | DRIVEN ROUTE |
| --- | --- | --- | --- |
| A | 11/03/2022 | 10:22 am - 01:22 pm | Adenta |
| B | 11/03/2022 | 05:36 pm - 07:37 pm | Abokobi |
| C | 12/03/2022 | 07:58 am - 11:05 am | Adenta |
| D | 12/03/2022 | 05:58 pm - 07:59 pm | Abokobi |
| E | 13/03/2022 | 07:55 am - 10:58 am | Adenta |
| F | 13/03/2022 | 02:38 pm - 04:38 pm | Abokobi |
| G | 14/03/2022 | 02:21 pm - 03:33 pm | La |
| H | 14/03/2022 | 12:00 pm - 03:03 pm | Adenta |
| I | 14/03/2022 | 03:22 pm - 05:28 pm | Abokobi |
| J | 15/03/2022 | 10:19 am - 12:39 pm | Nungua |
| K | 15/03/2022 | 10:30 am - 12:27 pm | Amasaman |
| L | 15/03/2022 | 04:02 pm - 05:35 pm | La |
| M | 16/03/2022 | 08:13 am - 09:39 am | La |
| N | 16/03/2022 | 09:08 am - 11:46 am | Amasaman |
| O | 16/03/2022 | 02:44 pm - 05:09 pm | Nungua |
| P | 17/03/2022 | 06:43 am - 08:22 am | La |
| Q | 17/03/2022 | 08:58 am - 11:21 am | Amasaman |
| R | 17/03/2022 | 04:07 pm - 05:56 pm | Nungua |
| S | 18/03/2022 | 09:16 am - 11:44 am | Amasaman |
| T | 18/03/2022 | 09:54 am - 12:35 pm | Nungua |
| U | 21/03/2022 | 10:26 am - 11:59 am | Tema |
| V | 22/03/2022 | 09:37 am - 12:13 pm | Dansoman |
| W | 22/03/2022 | 12:17 pm - 01:40 pm | Sege |
| X | 22/03/2022 | 04:03 pm - 05:29 pm | Tema |
| Y | 22/03/2022 | 04:08 pm - 06:59 pm | Sowutuom |
| Z | 23/03/2022 | 08:00 am - 11:01 am | Dansoman |
| AA | 23/03/2022 | 01:27 pm - 02:48 pm | Sege |
| AB | 23/03/2022 | 02:43 pm - 05:43 pm | Sowutuom |
| AC | 23/03/2022 | 05:17 pm - 06:31 pm | Tema |
| AD | 24/03/2022 | 07:07 am - 10:19 am | Dansoman |
| AE | 24/03/2022 | 10:00 am - 11:13 am | Sege |
| AF | 24/03/2022 | 11:30 am - 10:57 pm | Sowutuom |
| AG | 24/03/2022 | 02:42 pm - 04:04 pm | Tema |
| AH | 25/03/2022 | 08:07 am - 11:08 am | Dansoman |
| AI | 25/03/2022 | 02:25 pm - 03:30 pm | Sege |
| AJ | 25/03/2022 | 02:52 pm - 06:05 pm | Sowutuom |
| AK | 28/03/2022 | 09:22 am - 02:45 pm | Madina |
| AL | 28/03/2022 | 04:51 pm - 06:30 pm | Dodowa |
| AM | 29/03/2022 | 08:18 am - 01:38 pm | Madina |
| AN | 29/03/2022 | 02:23 pm - 03:45 pm | Dodowa |
| AO | 30/03/2022 | 09:12 am - 02:50 pm | Madina |
| AP | 30/03/2022 | 01:04 pm - 02:56 pm | Kpone |
| AQ | 30/03/2022 | 05:07 pm - 06:32 pm | Dodowa |
| AR | 31/03/2022 | 09:27 am - 02:57 pm | Madina |
| AS | 31/03/2022 | 01:38 pm - 03:18 pm | Kpone |
| AT | 31/03/2022 | 05:57 pm - 07:16 pm | Dodowa |
| AU | 01/04/2022 | 08:51 am - 10:41 am | Prampram |
| AV | 01/04/2022 | 03:05 pm - 04:42 pm | Kpone |
| AW | 02/04/2022 | 08:15 am - 10:02 am | Prampram |
| AX | 02/04/2022 | 11:59 am - 01:53 pm | Kpone |
| AY | 03/04/2022 | 06:29 am - 08:07 am | Prampram |
| AZ | 04/04/2022 | 08:10 am - 10:07 am | Prampram |
| BA | 06/04/2022 | 09:21 am - 11:31 am | Kokomlemle |
| BB | 07/04/2022 | 09:14 am - 11:23 am | Kokomlemle |
| BC | 08/04/2022 | 09:03 am - 11:23 am | Kokomlemle |
| BD | 09/04/2022 | 08:48 am - 11:20 am | Kokomlemle |

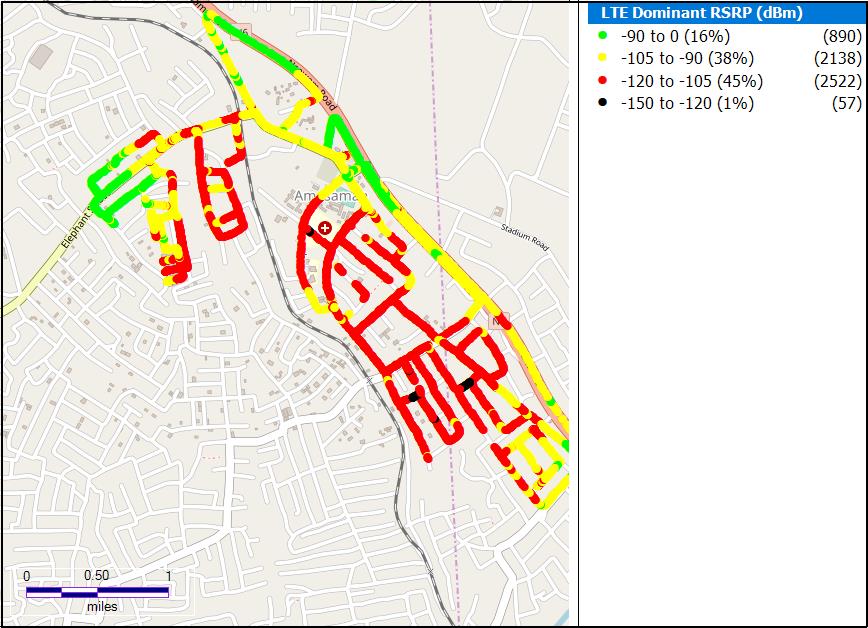
## 1.2.2 Coverage Status

**Table 3: Coverage Status and Average Signal strength for each test location**

| **District Capital** | **Average RSRP**  **(≥ -120dBm)** | | | | **Coverage Status** |
| --- | --- | --- | --- | --- | --- |
| **Day 1** | **Day 2** | **Day 3** | **Day 4** |
| Abokobi | -92.90 | -94.69 | -92.86 | -93.85 | Fair 4G Coverage. Major coverage improvement is needed throughout Abokobi. |
| Adenta | -94.59 | -92.31 | -93.03 | -92.72 | Fair 4G Coverage. However, major coverage improvement is required around Adenta community library, District magistrate court, Adenta barrier and Shield International Avenue. |
| Amasaman | -101.32 | -101.60 | -99.28 | -100.43 | Poor 4G Coverage. Major improvements needed throughout Amasaman. |
| Dansoman | -93.48 | -93.54 | -91.39 | -93.75 | Fair 4G Coverage in Dansoman. However, major coverage improvement is needed along the Niatinezia Street, Acalypha street, Kojoman street, Cedar road, Coa mixture Accra distributor and Dansoman Fire station. |
| Dodowa | **-116.63** | **-114.00** | No Data | **-107.52** | Poor 4G Coverage. Major coverage improvement required around the Dodowa Police Station, Dodowa main station, Dodowa library and the Dodowa post office. |
| Kokomlemle | -89.64 | -90.40 | -90.21 | -87.71 | Good 4G Coverage in Kokomlele. Major coverage improvement is required around the GNPA building, along the Cola street, Kokonte Street, and GN Bank Malata Branch. |
| Kpone | -94.50 | -101.88 | -94.27 | -94.00 | Fair 4G Coverage. Major Coverage improvement required throughout Kpone. |
| La | -86.81 | -88.46 | -88.39 | -87.51 | Good 4G Coverage. However, major coverage improvement is required around the La police station, Club Suku-Suku (Annex), the area around the fufu boutique and La presbyterian senior high school. |
| Madina | -95.72 | -94.88 | -94.76 | -96.05 | Fair 4G Coverage in Madina. However, major coverage improvement is required throughout the whole district. |
| Nungua | -90.16 | -89.54 | -91.83 | -92.76 | Fair 4G Coverage. Major coverage improvement is required throughout Nungua especially around the Beach Drive. |
| Prampram | -90.51 | -91.37 | -92.27 | -91.01 | Fair 4G Coverage. Major coverage improvement needed around the Abia D/A Basic school. |
| Sege | -91.41 | -91.67 | -91.10 | -90.94 | Fair 4G Coverage. Major coverage improvement is needed around Ada High/technical school. |
| Sowutuom | -95.33 | -95.21 | -96.14 | -95.03 | Fair network coverage in Sowutuom. Major network coverage improvement is required in and around Maranatha University College, University Driveway , Pentecost University Junction , Sowutoum Police Station and Royal View Apartment. |
| Tema | -90.76 | -89.54 | -89.87 | -88.70 | Good 4G Coverage, however, major coverage improvement is required around Baba Yara link road, port medical center, and the community one post office. |

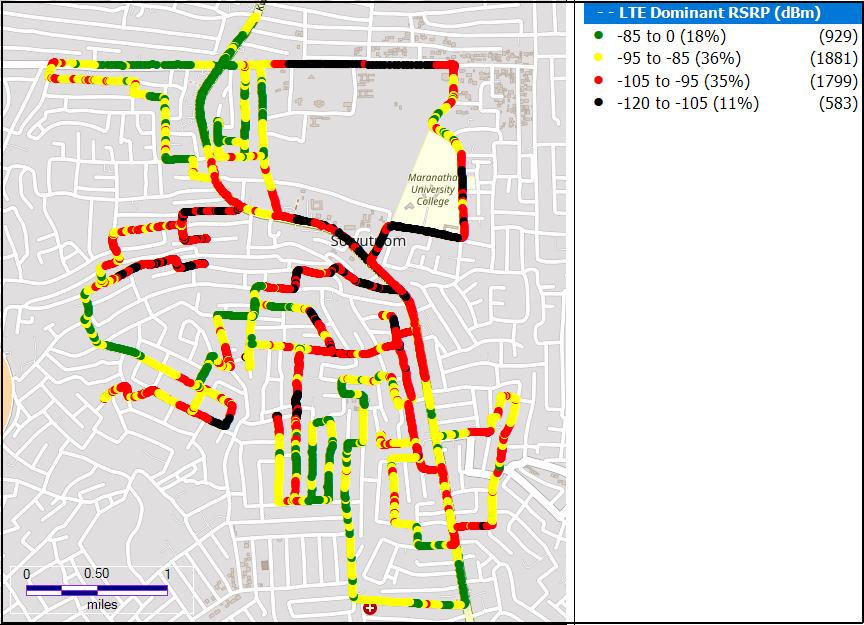
## 1.2.3 4G Coverage Plot

Figure 1. 4G Coverage Plot – Amasaman



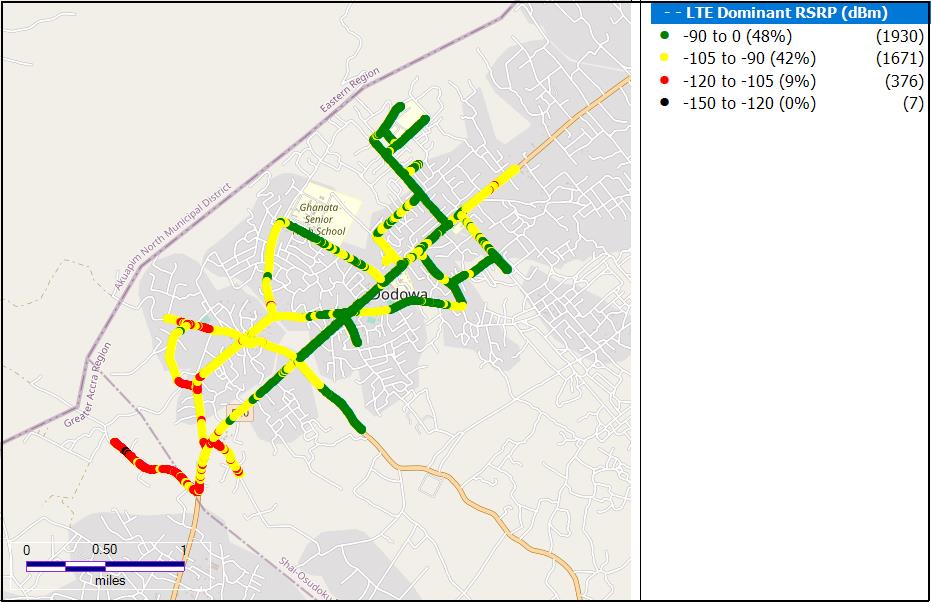
**Remarks:** Poor 4G Coverage. Major improvements needed throughout Amasaman.

Figure 2. 4G Coverage Plot – Sowutuom

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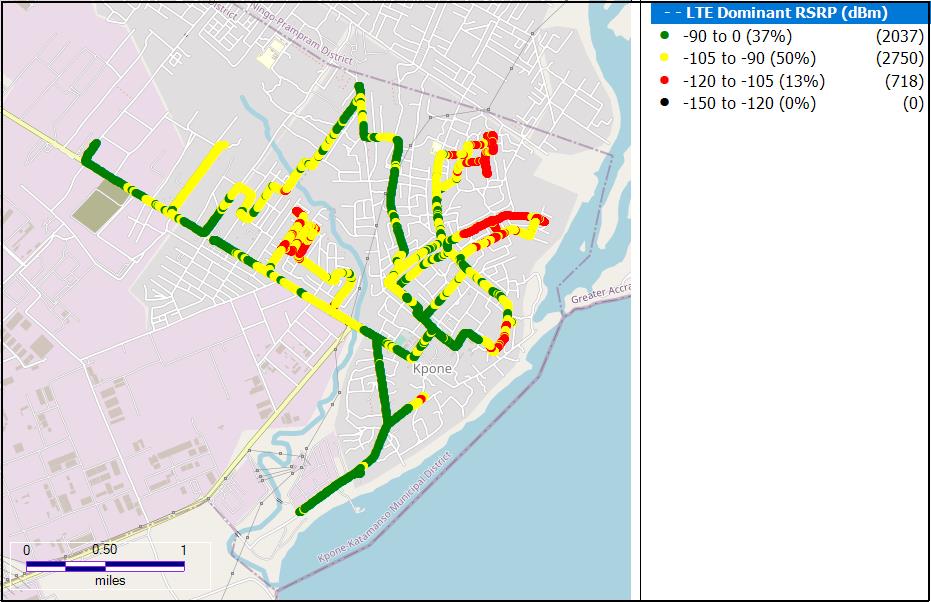
**Remarks:** Fair network coverage in Sowutuom. Major network coverage improvement is required in and around Maranatha University College, University Driveway, Pentecost University Junction , Sowutoum Police Station and Royal View Apartment.

Figure 3. 4G Coverage Plot – Dodowa



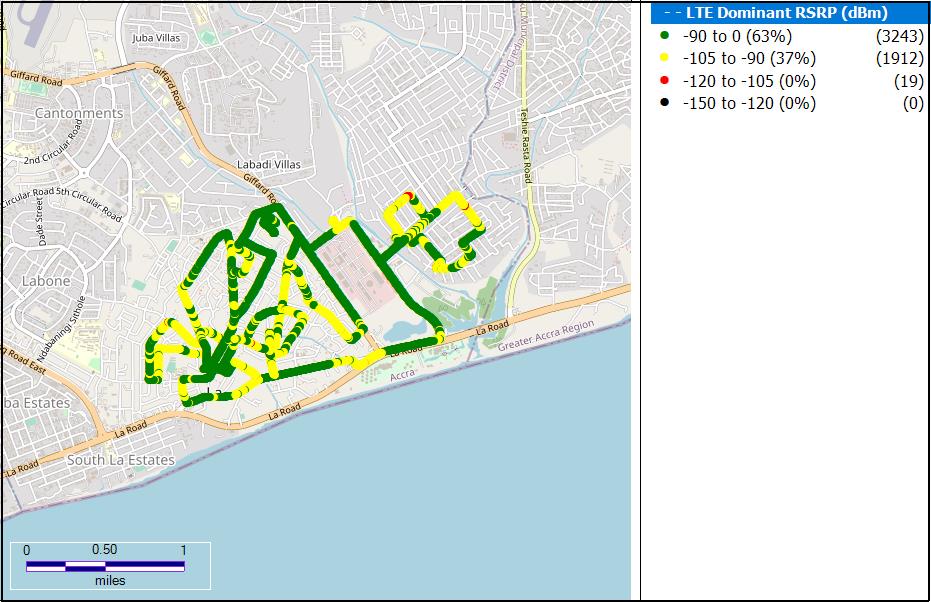
**Remarks:** Poor 4G Coverage. Major coverage improvement required around the Dodowa Police Station, Dodowa main station, Dodowa library and the Dodowa post office.

Figure 4. 4G Coverage Plot – Kpone

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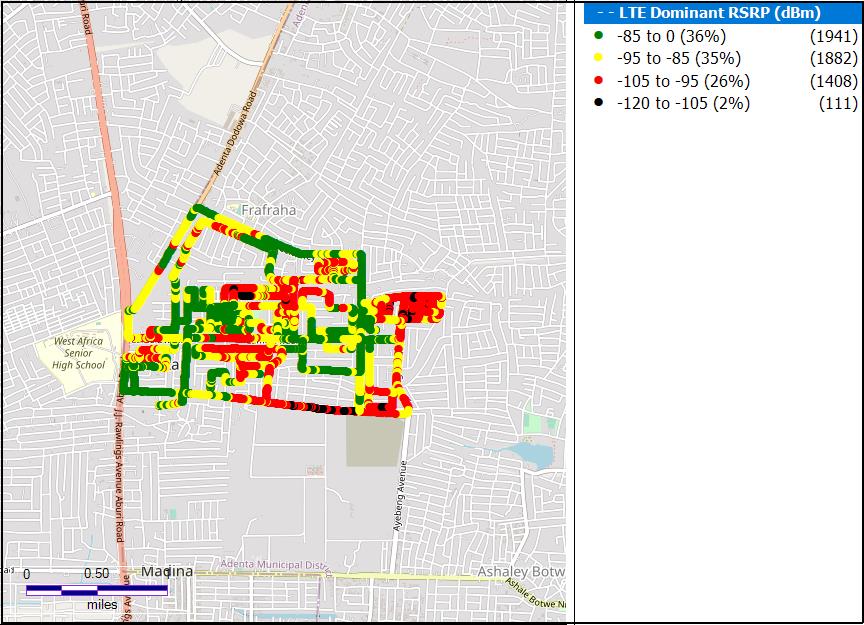
**Remarks:** Fair 4G Coverage. Major Coverage improvement required throughout Kpone.

Figure 5. 4G Coverage Plot – LA



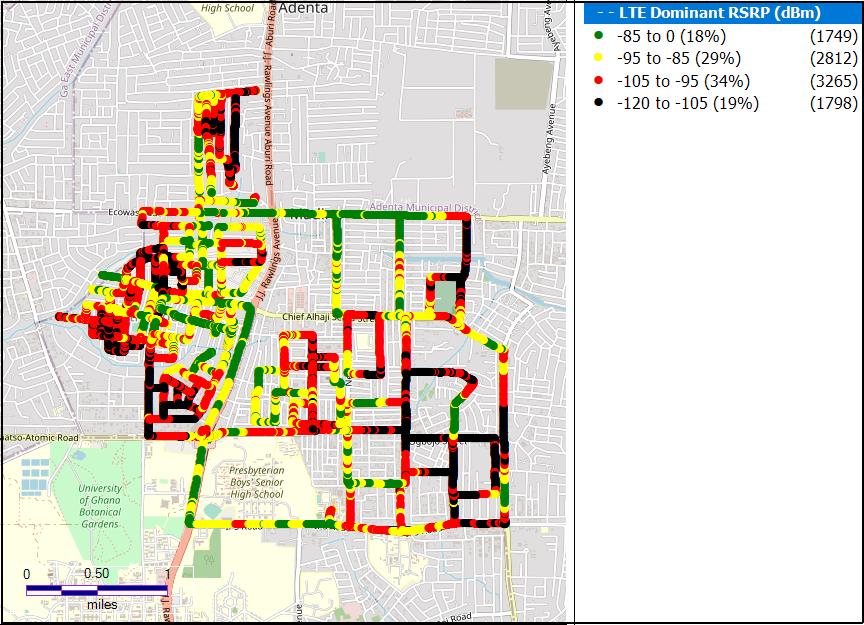
**Remarks:** Good 4G Coverage. However, major coverage improvement is required around the La police station, Club Suku-Suku (Annex), the area around the fufu boutique and La presbyterian senior high school.

Figure 6. 4G Coverage Plot – Adenta



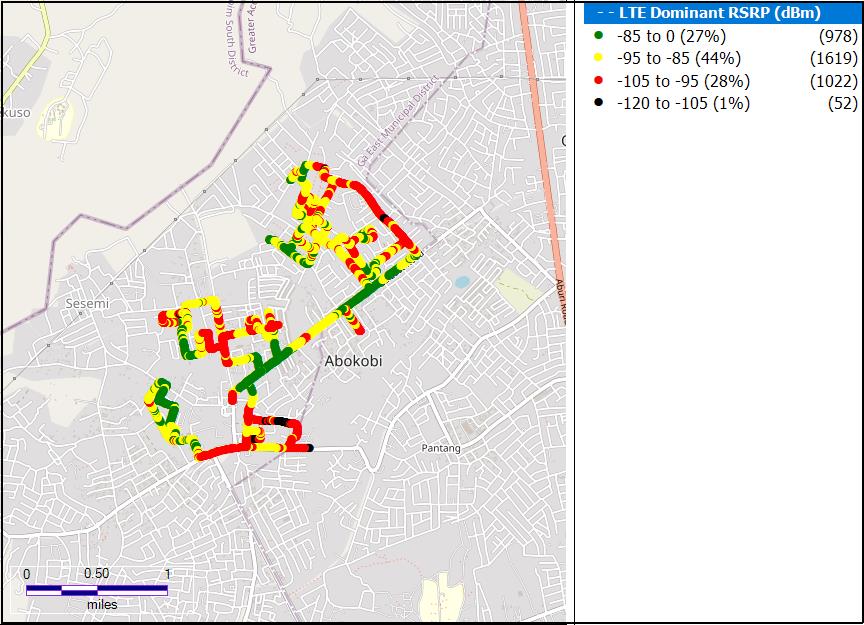
**Remarks:** Fair 4G Coverage. However, major coverage improvement is required around Adenta community library, District magistrate court, Adenta barrier and Shield International Avenue.

Figure 7. 4G Coverage Plot – Madina



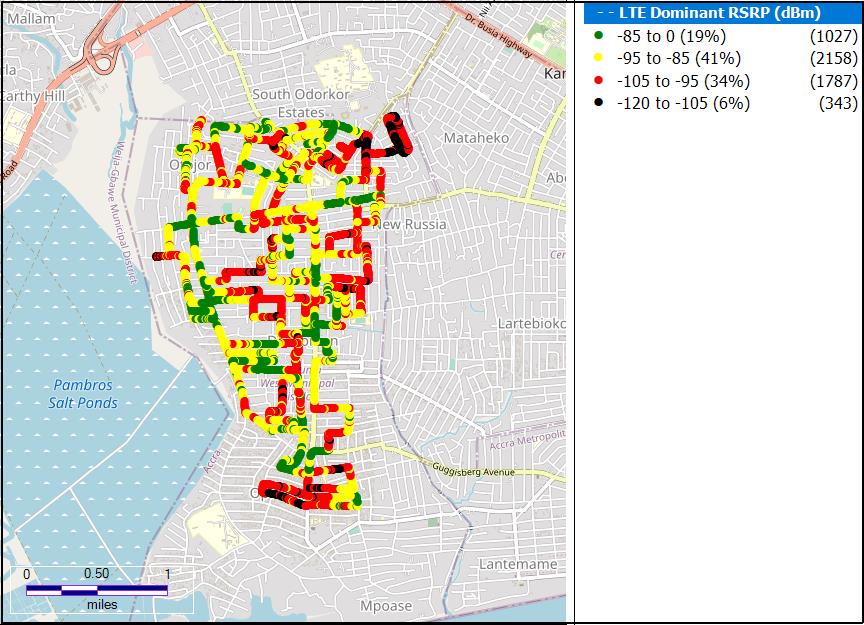
**Remarks:** Fair 4G Coverage. However, major coverage improvement is required throughout the whole district.

Figure 8. 4G Coverage Plot – Abokobi



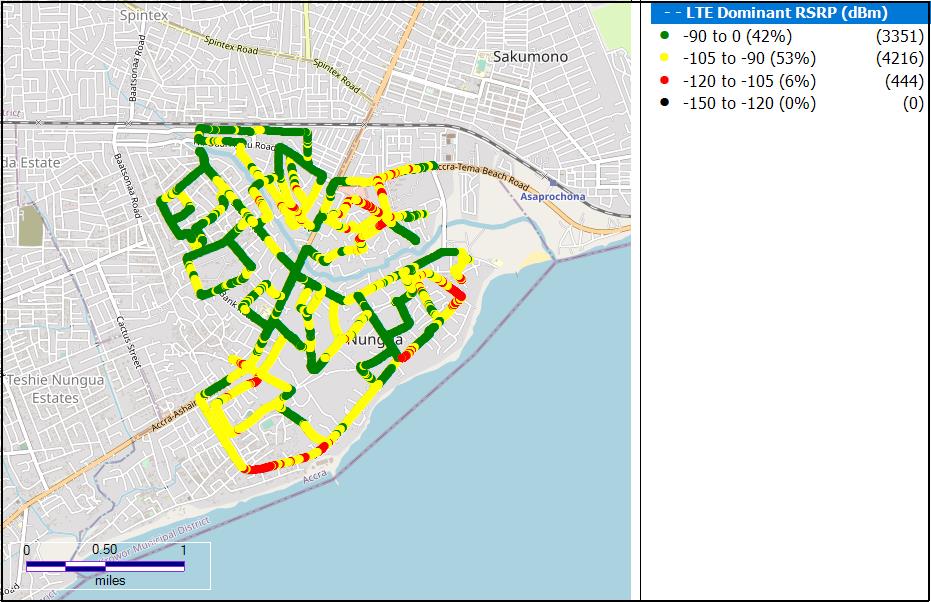
**Remarks:** Fair 4G Coverage. Major coverage improvement is needed throughout Abokobi.

Figure 9. 4G Coverage Plot – Dansoman



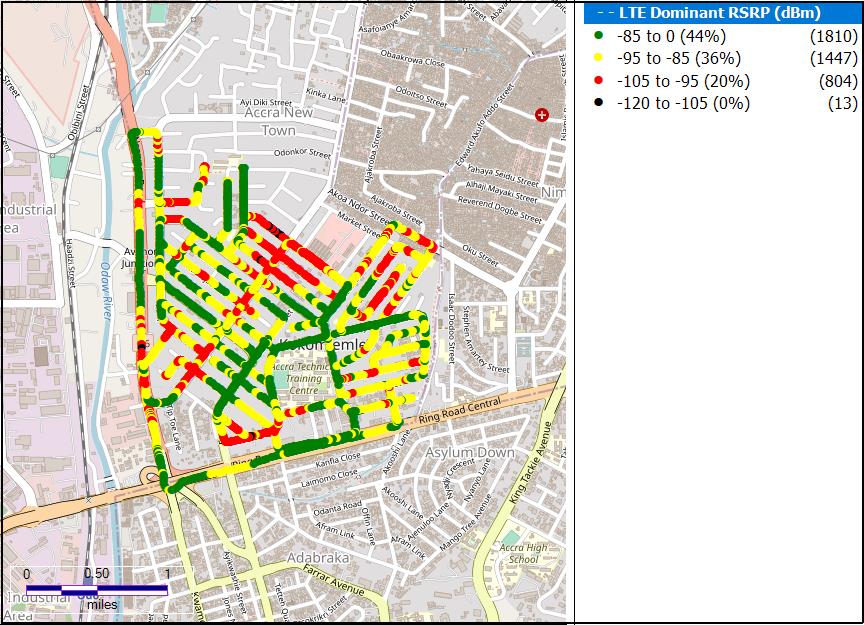
**Remarks:** Fair 4G Coverage in Dansoman. However, major coverage improvement is needed along the Niatinezia Street, Acalypha street, Kojoman street, Cedar road , Coa mixture Accra distributor and Dansoman Fire station.

Figure **10**. 4G Coverage Plot **–** Nungua



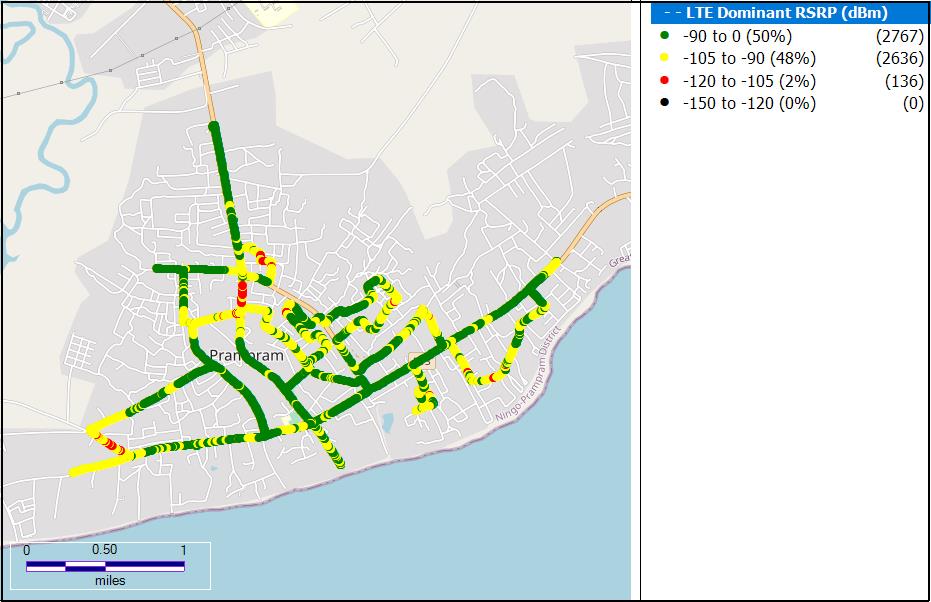
**Remarks:** Fair 4G Coverage. Major coverage improvement is required throughout Nungua especially around the Beach Drive.

Figure 11. 4G Coverage Plot – Kokomlele



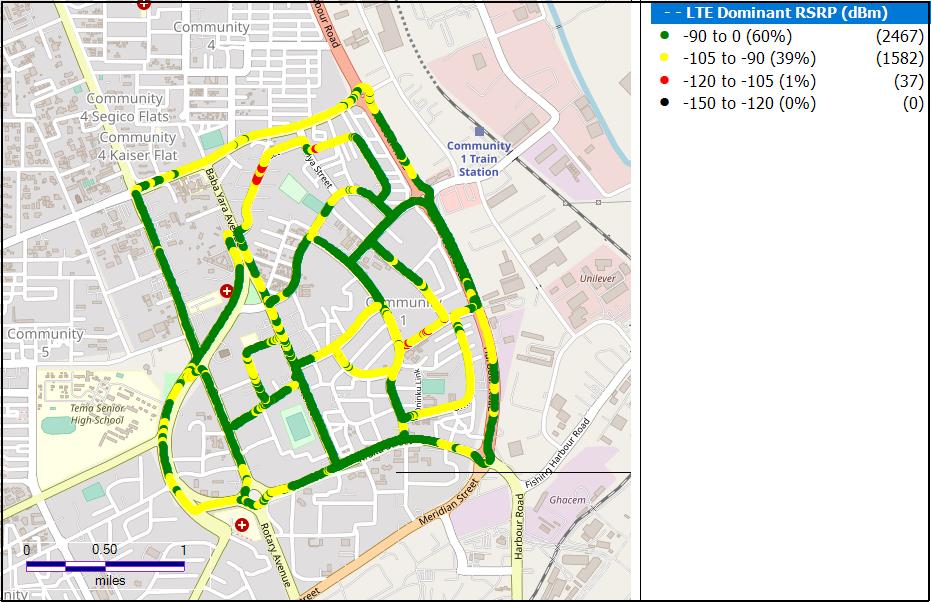
**Remarks:** Good 4G Coverage. Major coverage improvement is required around the GNPA building , along the Cola street, Kokonte Street, and GN Bank Malata Branch.

Figure 12. 4G Coverage Plot – Prampram



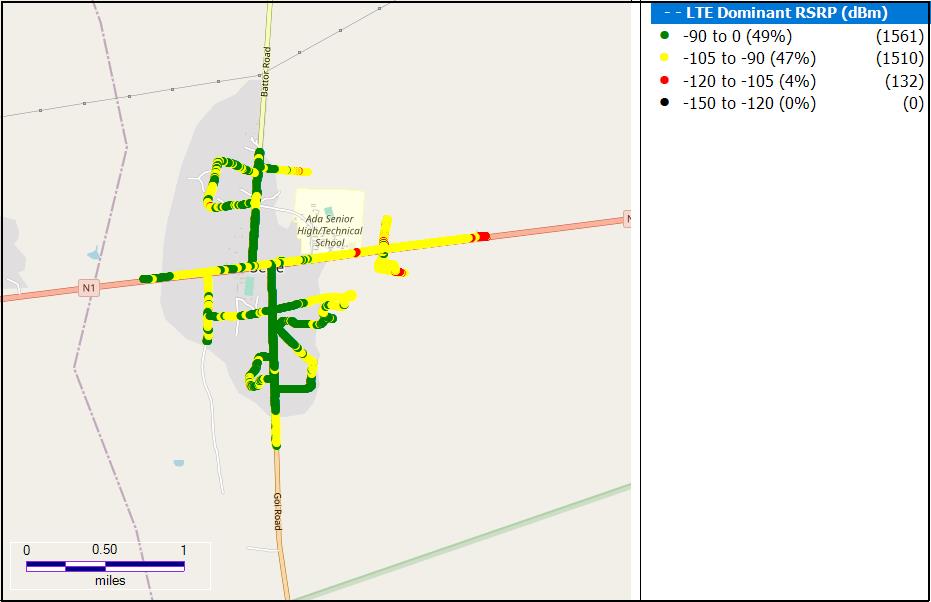
**Remarks:** Fair 4G Coverage. Major coverage improvement needed around the Abia D/A Basic school.

Figure 13. 4G Coverage Plot – Tema



**Remarks:** Good 4G Coverage, however, major coverage improvement is required around Baba Yara link road, port medical center, and the community one post office.

**Figure 14. 4G Coverage Plot – Sege**



**Remarks:** Fair 4G Coverage. Major coverage improvement is needed around Ada High/technical school.

## 1.2.4 RSRP Sampling Distribution

Figure 13. 4G Coverage Samples Plot

**Remarks**: MTN recorded highest count of RSRP samples in the range –105 ≤RSRP < –90 dBm. Major improvement is required in the 64.4% of samples that are out of good coverage range.

## CONCLUSION

* MTN has 4G coverage presence in thirteen (13) out of fourteen (14) District Capitals tested in the Greater Accra Region.
* MTN requires major improvement in its 4G coverage in all fourteen (14) district capitals tested.